

What to Expect with Fiber ProTector® by Pro-Care

FIBER PROTECTOR

- Prolongs the life of your carpet, rugs, upholstery & other fine textiles
- Provides easier spot removal and release
- Effectively shields against oil and water-based stains
- Helps protect against UV sun-fading
- Reduces wear and tear
- Makes vacuuming much more effective
- Improves indoor air quality
- Prevents the spread of unwanted bacteria and germs
- Improves professional cleaning, saving you time and money
- Gives you peace of mind



IMPORTANT REMINDER

It is important to remember that no product will make your fine textiles completely stain proof. However, one of the many benefits of Fiber ProTector is its ability to give the professional cleaner a fighting chance to restore the textile after an accident.

BEFORE APPLICATION

In anticipation of our visit to your home, please remove all moveable furniture from any rugs or carpeting that will be treated. If larger furniture cannot be moved, please be sure we've discussed what is to remain in place. Any floor covering or upholstery we are scheduled to treat should be new, nearly new, or recently cleaned. In addition, please be sure any children or pets (dogs, cats, birds, etc.) are secured out of the rooms in which we will be working.

DURING APPLICATION

Whether we are applying Fiber ProTector® at your home, at our facility, or a showroom, you can always expect the same process to occur. We use drop cloths, mats and towels to protect any wood or trim on upholstery and to protect hard surface flooring under or around the items we are treating.

The carrying agent for Fiber ProTector® is isopropyl alcohol. Do not be alarmed when you smell isopropyl alcohol evaporating as the protective properties are deposited on the textile, **NOT** dispersed in the air. The smell will dissipate as the product dries and will lessen over the course of the next 4-6 hours. We will use an air mover to vent the room while we are working, but you may consider using fans and opening windows for cross ventilation after service.



AFTER APPLICATION

Once we have completed the application, please allow 4-6 hours for the product to dry completely before walking or sitting on the item. While Fiber ProTector® is harmless to humans, pets, and the environment, we recommend you keep everyone and everything off the treated items until fully dried. Take care not to spill anything until the product is fully cured at 24 hours.

If we are treating upholstery, you will notice that we leave the cushions and pillows propped up across the platform of the furniture. This will allow the cushions maximum air flow to dry. About an hour after we leave, you will want to rotate the cushions in such a way that the areas that were touching are now exposed to air, so they may continue drying.

If we are treating a rug, please wait until your rug is dry before moving anything back on top of it. If you need us to lift an item back on a rug before we leave the site, we will put plastic tabs or blocks under that item to protect the surface of the rug while it is drying.

THE CHALLENGE OF SPOT AND SPILL REMOVAL AFTER PROTECTION

There are thousands of natural and synthetic fiber and fabric combinations on the market. Each one must be approached uniquely. A spot cleaner may remove a spot from one type of textile but cause permanent damage to another. Even using water alone can cause permanent damage.

For example, putting a spot remover or internet found remedy on a **red wine** spill, CAN and usually WILL make a permanent stain. Cleaning products chemically alter the wine, making what professionals use ineffective. It doesn't matter if the wine spill is two hours old or two months old. If the item has been protected and there have been no further cleaning efforts, except for blotting, our chances are much higher for complete removal.

Once any **bodily fluid** has penetrated the protector it will always cause some type of permanent damage, especially on natural textiles. However, the protector does give the professional a greater chance to remove the **bodily fluid** and sometimes correct the damage. Without Fiber ProTector, **bodily fluid** will almost always cause damage and leave a stain.

IN CASE OF AN EMERGENCY

Act Quickly! Blot liquids with a dry, white absorbent cloth or white paper towels. DO NOT RUB or SCRUB, only blot. For rugs and carpet, standing on paper towels until you have soaked up the spill goes a long way. In most cases the spot will come completely out if the textile has been protected. In the case of bodily fluids on a rug (that does not contain viscose) you can apply some water to the spot and then stand again on paper towels which will help you rinse the area. Spots from mud or feces are easier to remove if they are left to dry first. Once dry, gently scrape up semi-solids with a rounded spoon, break up remaining solids and vacuum.

If a spot remains, call Pro-Care. A professional has a much greater chance of success if the textile has been protected compared to no protection at all.

PRO•CARE
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